

CHW Roles and Responsibilities

CHW roles and sub-roles all align with one or more of the required core competencies. Some examples of the roles/tasks that demonstrate knowledge of each competency.

1. **Advocacy:** provide clients with information about different resources that they are eligible for, contact resource providers with clients to ensure they get connected with the appropriate agency.
2. **Community Outreach and Engagement:** attend outreach events and get to know other vendors, share with others all that we do at our organization to build community connection
3. **Communication Skills:** Use different methods of communicating with clients' such as including a translator when available or translation apps,
4. **Promoting Healthy Lifestyles/Healthy Eating Active Living (HEAL):** Advise clients of health and wellness resources and provide appropriate referrals.
5. **Cultural Competence and Responsiveness:** Be aware of multicultural resources to provide appropriate referrals and resources.
6. **Service Coordination Skills:** Be knowledgeable of resources available and what the client needs are to connect them with appropriate agencies.
7. **Health Insurance Basics:** Know the Medicaid providers and what they offer to explain to clients what is available and how to access.
8. **Teaching Skills:** Be able to share/explain information to groups and individuals.
9. **Community Capacity Building:** Outreach, outreach, outreach! This is crucial for connecting the community with the agencies/resources that are applicable to their needs.